

**Institutional Framework for Implementation:** 

| **Policy Areas** | **Lead Agency** | **Stakeholders** |
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| **Policy Pillar 1: Enhance Governance** | | |
| Policy Action 1.1: Establish a section under the National Cybersecurity Coordination Directorate to lead policy implementation, coordination, monitoring and evaluation | NCCD | GICTA, GM-CSIRT, MOCDE, PURA |
| Policy Action 1.2: Establish a multi-sector stakeholder committee to engage relevant stakeholders | NCCD | GICTA, GM-CSIRT, MOBSE, MOCDE, MOGCSW, MOH, MOHERST, MOI, MOJ, NAATIP, NHRC, ONS, PURA, GCSA, ITAG, ISPs, GSM operators, content developers, civil society, academia, international development organizations, UN agencies |
| Policy Action 1.3: Develop mechanisms to enable the participation of children and vulnerable groups in policymaking, implementation and review | NCCD | MOGCSW, Children National Assembly, Community Child Protection Committees, CEDAG, ChildFund The Gambia, CPA, ISRA, National Youth Council, SOS Children’s Villages, NGBV, SHOAW Gambia, Gambia Federation of the Disabled, organizations representing persons with disabilities and older persons, associations of parents and caregivers, UN agencies |
| **Policy Pillar 2: Build Institutional Capacity** | | |
| Policy Action 2.1: Assess the institutional capacity needs of the newly established section under the National Cybersecurity Coordination Directorate that will lead policy implementation, coordination, monitoring and evaluation | NCCD | GICTA, MOCDE, PURA |
| Policy Action 2.2: Strengthen institutional capacity based on the gap assessment | NCCD | GICTA, MOCDE, PURA |
| **Policy Pillar 3: Review and Reform Legal and Regulatory Frameworks** | | |
| Policy Action 3.1: Review legal and regulatory frameworks | MOCDE | GICTA, GM-CSIRT, MOBSE, MOGCSW, MOH, MOI, MOJ, NAATIP, ONS, PURA, National Assembly’s Select Committee on Health, Women, Children, Refugee, Disaster and Humanitarian Relief |
| Policy Action 3.2: Strengthen legal and regulatory frameworks | MOCDE | GICTA, GM-CSIRT, MOBSE, MOGCSW, MOH, MOI, MOJ, NAATIP, ONS, PURA, National Assembly’s Select Committee on Health, Women, Children, Refugee, Disaster and Humanitarian Relief |
| **Policy Pillar 4: Strengthen Response and Support Systems** | | |
| Policy Action 4.1: Strengthen systems of law enforcement and the judiciary in addressing online risks and harms | MOI / MOJ | Gambia Police Force, Gambia Police Female Network, Female Lawyers Association, Children’s Court, Juvenile Wing of the Prison Service, GM-CSIRT, MOCDE, MOGCSW, ONS |
| Policy Action 4.2: Strengthen social service and child protection systems in addressing online risks and harms | MOGCSW | GM-CSIRT, MOCDE, MOH, Community Child Protection Committees, ChildFund The Gambia, CPA, SOS Children’s Villages, NGBV, SHOAW Gambia, Gambia Federation of the Disabled, UN agencies |
| Policy Action 4.3: Strengthen the national helpline and one-stop centers for incident reporting of online exploitation and abuse, and supporting survivors and at-risk groups | MOGCSW | GM-CSIRT, MOCDE, MOH, National helpline, one-stop centers |
| **Policy Pillar 5: Engage Digital Service Providers** | | |
| Policy Action 5.1: Develop codes of conduct, protocols and/or guidelines for internet service providers on the protection of children and vulnerable groups online | MOCDE | GICTA, GM-CSIRT, PURA, MOGCSW, Africell, Comium, DK Telecom, Gamtel, INET, Netpage, Qcell, Unique Solutions, SIXP, organizations representing children and vulnerable groups |
| Policy Action 5.2: Develop codes of conduct, protocols and/or guidelines for GSM operators on the protection of children and vulnerable groups online | MOCDE | GICTA, GM-CSIRT, PURA, MOGCSW, Africell, Comium, Gamcel, Qcell, organizations representing children and vulnerable groups |
| Policy Action 5.3: Develop codes of conduct, protocols and/or guidelines for content developers on the protection of children and vulnerable groups online | MOCDE | GICTA, GM-CSIRT, PURA, MOGCSW, GamCON, GCSA, ITAG, app creators, website designers, game developers, social media platform operators, organizations representing children and vulnerable groups |
| **Policy Pillar 6: Improve Training for Law Enforcement, Judiciary and Social Service** | | |
| Policy Action 6.1: Enhance the capacity of law enforcement and the judiciary in addressing online risks and harms | MOI / MOJ | Gambia Police Force, Gambia Police Female Network, Female Lawyers Association, Children’s Court, Juvenile Wing of the Prison Service, MOCDE, MOGCSW, ONS |
| Policy Action 6.2: Enhance the capacity of the social service and child protection workforce in addressing online risks and harms | MOGCSW | MOCDE, MOH, Community Child Protection Committees, ChildFund The Gambia, CPA, SOS Children’s Villages, NGBV, SHOAW Gambia, Gambia Federation of the Disabled, UN agencies |
| **Policy Pillar 7: Incorporate Online Safety in Education** | | |
| Policy Action 7.1: Integrate online safety education for children into school curricula, including as a critical component of digital literacy education | MOBSE | MOCDE, MOGCSW, MOHERST |
| Policy Action 7.2: Develop protections and procurement standards for education technology and technology used in schools | MOBSE | MOCDE, MOGCSW, MOHERST, education technology companies |
| **Policy Pillar 8: Raise Public Awareness on Online Safety** | | |
| Policy Action 8.1: Organize targeted awareness raising campaigns on online safety for children and vulnerable groups, and their parents and caregivers | MOGCSW | MOBSE, MOCDE, MOH, Gambia Broadcasting Association, Gambia Press Union, Children National Assembly, CEDAG, ChildFund The Gambia, CPA, SOS Children’s Villages, National Youth Council, NGBV, SHOAW Gambia, Gambia Federation of the Disabled, organizations representing persons with disabilities and older persons, associations of parents and caregivers, religious institutions, academia, the private sector, media agencies, international development organizations, UN agencies |
| **Policy Pillar 9: Promote Research and Development** | | |
| Policy Action 9.1: Develop a plan for data collection, monitoring and evaluation to inform policy implementation and improvement | MOCDE | Bureau of Statistics, GICTA, MOBSE, MOGCSW, MOH, MOHERST, PURA |
| **Policy Pillar 10: Enhance International Cooperation** | | |
| Policy Action 10.1: Formalize cooperations with regional and global organizations for joint investments in the online protection of children and vulnerable groups | MOCDE | GICTA, GM-CSIRT, MOBSE, MOGCSW, MOI, MOJ, African Union, African Development Bank, ECOWAS, EU, INTERPOL, ITU, UNICEF, UN Women and other UN agencies, World Bank |
| Policy Action 10.2: Participate in the international and regional exchange of knowledge and experience on the online protection of children and vulnerable groups | MOCDE | GICTA, GM-CSIRT, MOBSE, MOGCSW, MOI, MOJ, African Union, African Development Bank, ECOWAS, EU, INTERPOL, ITU, UNICEF, UN Women and other UN agencies, World Bank |
| **Policy Pillar 11: Integrate Child and Vulnerable Groups Online Protection in Emergencies and Pandemics** | | |
| Policy Action 11.1: Develop crisis response protocols to ensure the continuity of online protection for children and vulnerable groups during emergencies and pandemics | MOCDE | GICTA, GM-CSIRT, MOBSE, MOGCSW, MOH, MOI, MOJ, NAATIP, NDMA, ONS, PURA, National Assembly’s Select Committee on Health, Women, Children, Refugee, Disaster and Humanitarian Relief, Red Cross and Red Crescent Societies, humanitarian response agencies, civil society, media agencies, UN agencies |

Notes: CEDAG = Child and Environment Development Association; CPA = Child Protection Alliance; ECOWAS = Economic Community of West African States; EU = European Union; GCSA = Gambia Cyber Security Alliance; GICTA = Gambia Information Communications Technology Agency; GM-CSIRT = The Gambia Computer Security Incident Response Team; GSM = Global System for Mobile Communication; INTERPOL = International Criminal Police Organization; ISP = Internet Service Provider; ISRA = Institute for Social Reformation and Action; ITAG = Information Technology Association of The Gambia; ITU = International Telecommunication Union; MOBSE = Ministry of Basic and Secondary Education; MOCDE = Ministry of Communications and Digital Economy; MOGCSW = Ministry of Gender, Children and Social Welfare; MOH = Ministry of Health; MOHERST = Ministry of Higher Education, Research, Science and Technology; MOI = Ministry of Interior; MOJ = Ministry of Justice; NAATIP = National Agency Against Trafficking in Person; NCCD = National Cybersecurity Coordination Directorate; NDMA = National Disaster Management Agency; NGBV = Network Against Gender Based Violence; NHRC = National Human Right Commission; ONS = Office of National Security; PURA = Public Utilities Regulatory Authority; SHOAW = Stop Harassment and Online Abuses of Women and Girls; SIXP = Serekunda Internet Exchange Point; UN = United Nations; UNICEF = United Nations Children’s Fund.